

Michelle Ao

UX/UI Designer | Frontend Developer

Focused on creating user-centered digital experiences that improve workflows and enhance user experiences across digital platforms. Passionate about overcoming challenges, fostering happiness, and continuously evolving to create meaningful and impactful designs.

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Projects

GoldiBite | Frontend Developer | UX/UI Designer

Sep 2024 – Dec 2024

- Collaborated with a team to create an AI-powered mobile app that addresses food safety concerns for travellers with allergies and sensitivities
- Conducted research, designed, and developed the UI, created digital assets, implemented database connectivity, and delivered a functional product showcased at the D3 & FSWD 2024 Annual Student Innovation Design & Technology Showcase
- Conducted internal and external testing that resulted in improved UI design, usability, and functionality

Once Upon A Meal | Frontend Developer | UX/UI Designer

Sep 2024 – Dec 2024

- Collaborated with a team to create a React-based recipe web app with CRUD functionality, React Router navigation, data fetching, and the Material UI library
- Designed and developed a user-friendly web app, ensuring seamless navigation and data handling

CalmQuest | UX/UI Designer | Frontend Developer

Jan 2024 – May 2024

- Collaborated with a team to create a mental wellness web app to address stress management and improve user engagement
- Designed and developed a user-centric web app, including user persona, content inventory, style guide, prototype, and website mockup to ensure consistency
- Conducted usability testing that resulted in clearer onboarding instructions and improved space/stroke consistency

Education

Digital Design and Development Diploma

Sep 2023 – May 2025

British Columbia Institute of Technology, Burnaby

- Worked within teams to design, develop, and create interactive, dynamic, and immersive social and online applications

Computer Systems Technology Diploma

Sep 2022 – Completed 28 Credits

British Columbia Institute of Technology, Burnaby

- Focused on object-oriented programming, web development, relational databases, technical communication, and group software projects

Volunteer Experience

Waitress

June 2017 – Sep 2024

Mandarin Garden Buffet Restaurant, Chilliwack

- Greeted guests, took orders, served food and drinks, and processed payments
- Helped with food preparations, restocking, organizing cutlery, baking, and cleaning
- Developed strong communication, multitasking, and critical thinking skills while ensuring a positive experience

Skills

Design

- User Experience
- User Interface Design
- Interaction Design
- Wireframing
- Prototyping
- Usability Testing
- User Research
- Storyboarding

Programming

- HTML
- CSS
- JavaScript
- Next.js
- React
- Vite
- Expo
- Node.js
- Bootstrap
- Material UI
- SEO
- Firebase
- MySQL
- GitHub
- Git

Software

- Figma
- Illustrator
- Photoshop
- InDesign
- After Effects
- Premiere Pro
- WordPress
- Trello
- Agile